



Rockland County Patrolmen's Benevolent Association, Inc.

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Medical Complaint Form

Doctors who work for the Police Departments and Towns and Villages of Rockland County are not relieved from their professional obligations under law. Police officers who believe they have experienced medical misconduct, as defined below, at the hands of Doctors employed by these Towns and Villages may report their complaints to the New York State Department of Health, Office of Professional Medical Conduct ("OPMC").

According to the New York State Department of Health, the OPMC investigates all reports of possible professional misconduct, including but not limited to: practicing fraudulently, practicing with gross incompetence or gross negligence; practicing while impaired by alcohol, drugs, physical disability or mental disability; being convicted of a crime; filing a false report; guaranteeing that treatment will result in a cure; refusing to provide services because of race, creed, color or ethnicity; performing services not authorized by the patient; harassing, abusing or intimidating a patient; ordering excessive tests; and abandoning or neglecting a patient in need of immediate care.

Certain types of complaints are not considered misconduct and therefore are not under the jurisdiction of OPMC. These include complaints regarding fees (unless they represent fraud), and complaints about a physician's attitude, communication skills, or rude behavior. OPMC does not condone uncaring behavior but such actions do not, by themselves, constitute misconduct. All complaints of misconduct are kept confidential. If there is sufficient evidence of a possible violation a disciplinary hearing is held before a committee of the Board of Professional Medical Conduct, whereupon the committee makes a finding of guilt or innocence and imposes a penalty, if appropriate. Possible penalties include revocation or suspension of a physician's license, censure and reprimand, or ordered education and/or retraining. The Board cannot direct a physician to reimburse a patient, change a diagnosis, or alter an **opinion**.

For more information about medical misconduct complaints, please view the OPMC's list of [Frequently Asked Questions](#), or visit the New York State Department of Health web page at <http://www.health.state.ny.us/nysdoh/opmc/main.htm>. If you would like to make a complaint regarding the conduct of a Department Surgeon, follow the [Instructions](#) for completing the [OPMC Complaint Form](#).